

Republic of the Philippines SOUTHERN LEYTE STATE UNIVERSITY

Main Campus, Sogod, Southern Leyte website: www.slsuonline.edu.ph
Telefax Numbers: (053) 382-3294

BOARD OF REGENTS

RESOLUTION NO. 99, s. 2016



APPROVING THE QUALITY POLICY MANUAL, QUALITY PROCEDURES MANUAL AND QUALITY FORMS

Whereas, the University, as an advocate of quality assurance, developed and implemented a Quality Management System to document the University's policies and processes to better satisfy the requirements and expectations of its customers;

Whereas, the system includes the Quality Policy Manual, Quality Procedures, and Quality Forms that are vital in ensuring that the education process of the University meets the standards for customer satisfaction and continuous improvement as specified by ISO 9001:2008;

Whereas, the Quality Policy Manual covers the policies and objectives of a quality management system to demonstrate the ability of the University to provide quality education that meets customer and applicable statutory and regulatory requirements;

Whereas, the Quality Procedures Manual provides the statements of policies and procedures for general guidance in conducting operations as well as specific instructions and guidelines for the university personnel who are responsible for the preparation of necessary documents, forms, and other materials involved in the provision of quality services to students, customers and stakeholders;

Whereas, the Quality Policy Manual, Quality Procedures Manual and Quality Forms were reviewed and endorsed by the different bodies in the University such as the Management Committee, University Academic Council and the University Administrative Council;

Whereas, the University President presented the Quality Policy Manual, Quality Procedures Manual and Quality Forms for approval by the Governing Board;

Wherefore, finding the recommendation of the University President acceptable and in order, the Governing Board agreed to approve the quality manuals and forms;

Resolved, as it is hereby resolved, that the Board of Regents of Southern Leyte State University approves the Quality Policy Manual, Quality Procedures Manual and Quality Forms.

APPROVED. Signed this $15^{\rm th}$ day of December 2016 at the Commission on Higher Education, Diliman, Quezon City.

Hon. J. PROSPERO E. DE VERA, III

Commissioner, CHED SLSU-BOR Chairperson

Hon. SENATOR BAM AQUINO Chairperson, Senate Committee on Education, Culture and Arts Represented by: Mr. Jason C. Calva SLSU-BOR Member

Hon. BONIFACIO G. UY
Regional Director, National Economic and
Development Authority
SLSU-BOR Member

Hon. WADE C. LIM
President, Association of Faculty
Organizations
SLSU-BOR Member

Hon. CHRISLY DE ASIS
President, Federation of Supreme Student
Councils
SLSU-BOR Member

Hon. PROSE IVY G. YEPES
President, SLSU
SLSU-BOR Vice-Chairperson

Certified true and correct:

MABEL R. CALVA
Board Secretary V

Hon. **CONGRESSWOMAN ANN HOFER** Chairperson, House Committee on Higher and Technical Education Represented by: *Cong. Roger G. Mercado* SLSU-BOR Member

Hon. EDGARDO M. ESPERANCILLA
Regional Director, Department of Science
and Technology
SLSU-BOR Member

Hon. LAMBERTO A. BATTNO, JR. President, Federation of Alumni Associations
SLSU-BOR Member

I HEREBY certify to the correctness of the foregoing resolution:

Ms. MABEL R. CALVA Board Secretary V